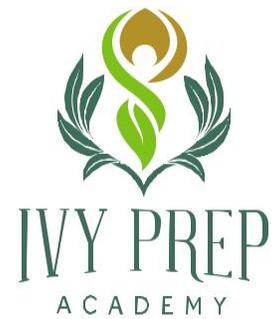


Distance Learning

FREQUENTLY ASKED QUESTIONS

(FAQs)



As the cases of the Coronavirus increase daily, Ivy Preparatory Academy continues to put the health of our scholars, staff, and faculty at a high priority. Many questions have been asked about the extended school closure. We have compiled a list of the most commonly asked questions. We will update this list from time to time.

What are the goals of Ivy Prep's Covid-19 Distance Learning?

- To minimize the disruption to academic progress caused by **planned and extended school closures** by making out-of-school days as educationally productive and engaging as possible.

How will I assess my class work?

The majority of the lessons will be done through Google Classroom. <https://classroom.google.com>

Does Google Classroom work on all devices?

Yes. You can access Google Classroom on a cellphone, laptop or tablet computer. You only need to have internet access.

What if we do not have internet access at home, how can I access Google Classroom.

We have sent your parent(s)/guardian information of services they may help provide

Does my scholar have all the information they need to log into Google Classroom?

To access their teacher's Google Classroom they will only need their Ivy Prep email address and password. From any computer or device they will need to log into your school email account. Their teacher has sent them an email with a link to join their Google Classroom. Once they click on that link it will log them into the classroom. If the scholar has multiple teachers they will be joining multiple classrooms.

What if my scholar has a problem signing in, where can they get help?

If the scholar is having difficulty getting into the Google Classroom they will need to send their teacher an email letting them know. If the problem turns out not to be a simple problem they will escalate the issue to the school's IT department. The scholar will then be assisted by a member of the support team.

How can I reach my scholars teacher if I have questions?

During the school day the best tool to use to reach the teacher will be through email. If you wish to call the teacher you can call the school 404.622.2727 and enter the teachers extension during the voice prompts. If you don't know the teacher's extension you may press 9 for the school directory. You can only leave a voice message for the teacher, but the message will be delivered to the teacher. The teacher will return your call once time permits.